



# DEER VALLEY

Unified School District

## JOB DESCRIPTION

JOB TITLE: TECHNICIAN I (PC/Network) (CTE)

Position Type: <b>Classified</b>	Department: <b>Information Services &amp; Technology</b>
Salary Schedule: <b>Classified</b>	Reports to: <b>Technical Services Coordinator and CTE Coordinator</b>
Salary Range: <b>Range 32</b>	
Term of Employment: <b>12 months</b>	Date: <b>July 1, 2020</b>
Shift: <b>Day</b>	Approved by: <b>Human Resources</b>

### **POSITION SUMMARY:**

Performs District CTE (Career and Technical Education) personal computer hardware repairs. Supports and assists in CTE computer hardware, software, and purchases and installations. Hires must demonstrate a mastery level of proficiency of CNT skills within a 12-month period.

*To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

### **ESSENTIAL FUNCTIONS:**

- Repairs CTE computer equipment as required in a timely manner.
- Performs preventive maintenance on CTE computer equipment in the district.
- Assists in the interface between CTE computers in the district and the district network resources.
- Works with District personnel on the care and maintenance of CTE computer equipment.
- Configures and installs Windows compatible and Macintosh computers.
- Working knowledge of computer networking and networking operating
- Works with Computer Network Tech's (CNT) to maintain CTE computer hardware and software.

### **MARGINAL DUTIES:**

- Other job related duties as assigned by the supervisor.
- Assist other personnel as may be required for the purpose of supporting them in the completion of their work activities.

### **SUPERVISORY RESPONSIBILITIES:**

- None.

### **SKILLS/ABILITIES/KNOWLEDGE/WORK STYLE:**

- Ability and desire to provide outstanding customer service.
- Ability to work effectively under time constraints.
- Must be able to comply with District's attendance standards as described in established guidelines.
- Must maintain a well-groomed appearance and follow the DVUSD Dress Code.
- Must be a team player and get along well with others.
- Must be highly organized with the ability to multitask.
- Must be detailed-oriented and self-motivated.
- Handwriting must be legible.
- Must have excellent communication skills.
- Must have excellent memory and ability to function well under stress.
- Must demonstrate an extremely high regard for confidential and sensitive information.
- Must demonstrate flexibility, common sense, and good judgment.
- Must have ability to keep abreast of information pertinent to the job.
- Ability to read and interpret a variety of instructions furnished in written, oral, diagram, or schedule form.
- Ability to write routine reports and correspondence.
- Ability to add, subtract, multiply, and divide in all units of measure using whole numbers, common fractions, and decimals.
- Ability to compute rate, ratio, discounts and percent and to draw and interpret bar graphs.
- Ability to solve practical problems and deal with a variety of concrete variables in standardized situations.
- Ability to effectively present information in one-on-one and small group situations.
- Interpersonal relation skills required.
- Must have basic knowledge of computers.
- Ability to operate specific equipment or tools.
- Working knowledge of Novell and Windows networks.
- Minimum experience troubleshooting Macintosh and Windows Compatible hardware.
- Must have proficiency with Microsoft Word and Excel.
- Must be able to work within budget guidelines.
- Must be able to work independently.
- Knowledge of basic computer theory.
- Knowledge of specific policies and regulations established by the district desirable.

### **CERTIFICATES, LICENSES AND REGISTRATONS REQUIRED:**

- Must have authorization to work in the United States as defined by the Immigration Reform Act of 1986.

**EDUCATION AND/OR EXPERIENCE:**

- High school diploma or general education degree (GED).
- One year computer related experience and/or training.
- Experience trouble shooting and repairing Windows compatible and MacIntosh computers.
- Equivalent combination of education and experience.

**PHYSICAL DEMANDS:**

- Regularly required to stand, use hands to finger, handle, or feel objects, tools, or controls, reach with hands and arms, and talk or hear.
- Must frequently climb or balance, stoop, kneel, crouch or crawl, and taste or smell.
- Must have close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.
- Must occasionally lift and/or move up to 30 pounds.
- Must be physically able to move/install computer hardware.

**ENVIRONMENTAL CONDITIONS:**

- The noise level in the work environment is usually moderate.
- While performing the duties of this job, the employee is occasionally exposed to risk of electrical shock.

**COMMENTS:**

*This job description is intended to be representative of the work performed by employees in this position and is not all-inclusive. The omission of a specific duty or responsibility will not preclude it from the position if the work is similar, related, or a logical extension of position responsibilities as defined by the supervisor.*

*This is a temporary management guide tool, subject to change.*